



April 27, 2023

WDVA Bulletin No. 1103

**TO: County Veterans Service Offices
Tribal Veterans Service Offices**

SUBJECT: Claims Supervisor Announcement

To Wisconsin's Veteran Service Officers:

I am happy to announce that on Monday, April 24, WDVA promoted Kia Lor to the Claims Supervisor position in the Milwaukee office. She will be responsible for directing, coordinating, and overseeing the claims processing and the Claims Support Team.

Kia has over 15 years of experience working with various non-profit agencies; eight of those years, she worked with veterans, and three of those years, she was a supervisor at Dryhooch and New Health Services. She joined WDVA in 2018 as a Claims Officer, helping veterans throughout Wisconsin and developing relationships with county and tribal veterans services officers and veterans service organizations.

Kia comes from a very close family with ties to the veteran community; her father served in the Army for 43 years serving in both Vietnam and the Gulf War. Her mother served in the Army for four years as an intel interpreter. She has siblings that serve in all branches of the U.S. Military.

You are all invaluable partners in serving Wisconsin Veterans. I know Kia will be a tremendous resource.

Thank you,

James Bond, Secretary-designee